



Empowerment Partner

New In-Person Role with Saint Louise House in Austin, Texas

Position Description

The Empowerment Partner (Case Manager) partners with mothers and children in the supportive housing program to achieve short-term and long-term goals using solution-focused, strengths-based case management techniques. The Empowerment Partner is part of a dynamic program team that organizes and implements children's programs and other enrichment activities for families. All Saint Louise House employees work within the organizational values of **Empowerment, Hope, Growth Mindset, Commitment, Humility** and **Effectiveness**. The Empowerment Partners report to the Program Manager.

Benefits

Saint Louise House invests in our employees in many ways. We provide the tools and support needed to all staff so that they can provide the highest quality of services to our families. In addition to fostering a positive, learning, and supportive work environment, we also offer:

- Competitive Salary (*\$57K-\$65K, based on experience*)
- Paid Time Off (160 hours a year)
- Sick Time (40 Hours per year)
- Paid Holidays (12 days a year)
- Health / Dental / Vision Insurance
- Life and disability Insurance

Position Accountability

Weekly service planning meetings with clients using Solution-Focused Brief Therapy.

- Provides weekly case management services to an assigned caseload of clients.
- Works with clients to complete assessments, set goals, identify strengths and resources, and develop and implement weekly and long-term service plans.

Relationship building with clients to effectively support their empowerment toward their goals.

- Engages clients in community building efforts and solicits feedback from families to inform program development.
- Utilizes clinical knowledge to implement a solution-focused/strengths based theoretical framework in all settings, language, and documentation.
- Sees the need before the behavior and advocates that the need be met.

Facilitate client family's progress toward goals and long-term stability.

- Makes appropriate referrals and assists clients in accessing community resources.
- Provides life skills training as required by the program and the client's long-term service plan.



Support Child and Family Services for program events.

- Collaborates with Family Services Specialist to provide services to families including psychoeducational and enrichment groups to adult and child clients.
- Works with the entire Program Staff to innovate, develop, implement, and facilitate psychoeducational and support groups for adults and children.

Provide immediate support during open office hours via phone and in-person.

- Supports Saint Louise House in achieving mission by helping field admissions calls and referring potential applicants to appropriate resources as needed.
- Supports food pantry distribution
- Provides crisis support as needed

Documentation of all client interactions

- Maintains all procedural and documentation standards as established.

Administrative Duties

- Any other duties needed to help drive to our vision, fulfill our mission, and abide by our organization's values.

Position Requirements

- Bachelor's Degree in Social Work, Counseling, or related field.
- 2+ years of Case Management experience.
- Experience working with families who have experienced trauma or housing instability
- Experience working with adults
- Bilingual skills are a plus

Preferred Qualifications:

- Master's degree in social work, counseling, or related field

About Saint Louise House

Saint Louise House provides a two-generation, long-term supportive housing program to mothers and their children who are overcoming homelessness in Central Texas. Our proven program provides stable housing, empowering partnership, and wraparound services. The highly individualized support we provide fosters education, financial literacy, strong family relationships and healthy living, leading to a lifetime of self-sufficiency. With a deep belief in the power of women to transform their lives, their families, and our community, we are committed to a solution-focused model for growth and sustainable change.

Saint Louise House is committed to the recruitment, selection, development, and promotion of employees based on individual merit. Our policy is to provide equal employment opportunity to all people without regard to race, color, religion, sex, national origin, age, or disability. We encourage applicants from traditionally underrepresented groups and diverse backgrounds, which mirror the population we serve.

To apply, please send a Cover Letter and Resume to:

Sherrri Fleming, Human Resources Project Manager at sfleming@saintlouiselhouse.org

For more information about Saint Louise House, please visit www.saintlouiselhouse.org