



Resiliency and Empowerment Partner (Case Manager)

Who we are:

Saint Louise House provides long-term supportive housing to mothers with children overcoming homelessness in Central Texas. Our proven program provides stable housing and wraparound services with highly individualized support that fosters education, financial literacy, strong family relationships and healthy living, leading to a lifetime of self-sufficiency. All work is guided by the Saint Louise House values of **Hope, Effectiveness, Empowerment, Growth Mindset, Commitment, and Humility.**

Job Description:

The **Resiliency and Empowerment Partner / Case Manager** is responsible for partnering with program participants to help them achieve short-term and long-term goals using solution-focused, strengths-based case management services. This position collaborates in developing and facilitating culturally responsive groups, workshops, and other programming that supports mothers and children as they move from homelessness to healthy, independent lives. The Resiliency and Empowerment Partner facilitates a close and collaborative working relationship with the mothers in the program to help them access services and opportunities, move towards their goals, strengthen family relationships, and achieve self-sufficiency.

Compensation/Benefits:

Saint Louise House invests in our employees in many ways. We provide the tools and support needed to all staff so that they can provide the highest quality of services to Saint Louise House families. In addition to fostering a positive, learning, and supportive work environment, we also offer:

- Competitive Salary; salary commensurate with education, experience, and Spanish fluency
- Paid Time Off (160 hours a year)
- Paid Holidays (12 days a year)
- Health / Dental / Vision / Life/ and Disability Insurance

Responsibilities:

- Works with program participants to complete assessments, set goals, identify strengths and resources, and develop and implement weekly and long-term service plans.
- Provides weekly case management services to an assigned caseload of program participants.
- Utilizes clinical knowledge to implement a solution-focused/strengths based theoretical framework in all settings, language, and documentation.
- Works with the entire Program Staff to innovate, develop, implement, and facilitate psychoeducational and support groups for adults.
- Collaborates with Family Services Specialist to provide services to families including psychoeducational and recreational groups to teens and children.
- Provides crisis counseling as needed.
- Engages program participants in community building efforts and solicits feedback from families to inform program development.
- Provides life skills training as required by the program and the program participant's long-term service plan.
- Makes appropriate referrals and assists program participants in accessing community resources.
- Maintains all procedural and documentation standards as established.
- Supports Saint Louise House in achieving mission by helping field admissions calls and referring potential applicants to appropriate resources as needed.



Education and Experience:

- Required - Bachelor's degree in Social Work, Counseling, or related field.
- Preferred - Bilingual in English and Spanish
- Preferred - 2+ years of Case Management experience.
- Preferred - Experience working with families who have experienced trauma.

Saint Louise House is committed to the recruitment, selection, development, and promotion of employees based on individual merit. Our policy is to provide equal employment opportunity to all people without regard to race, color, religion, sex, national origin, age, or disability. We encourage applicants from traditionally underrepresented groups and diverse backgrounds, which mirror the population we serve.

To apply for this position, please send Cover Letter and Resume to:

Sherri Fleming, HR Project Manager at sfleming@saintlouiseshouse.org

For more information about Saint Louise House, please visit www.saintlouiseshouse.org