



SAINT LOUISE HOUSE

Build. Believe. Become.

CELEBRATING 20 YEARS OF CHANGING LIVES

2020-2021 Annual Report

20
YEARS

Mission

Saint Louise House is a nonprofit organization dedicated to the success of women and their children moving from homelessness to healthy independent lives. We strive to empower women and their children to overcome homelessness for generations to come.

Values

Empowerment

Strengths

Simplicity

Humility

Effectiveness



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Letter from Our Executive Director

This year it will be 20 years since we welcomed our first families to Saint Louise House. Over the years, we have weathered funding challenges, growth, and now even a pandemic. Much like the mothers and children of Saint Louise House, with every challenge, we have emerged stronger, more resilient, and more committed to our mission.

Our model combining stable housing, empowering partnerships, and highly individualized wraparound services provides pathways out of homelessness and poverty to mothers and children. Our values continue to guide us, but it is you, our community of support, who empower us.

Thank you!

Laura Ward
Executive Director

Approach



Housing

With stable housing as the key to economic security, families can confidently take steps towards their goals.



Partnership

Through weekly meetings, staff social workers walk alongside each family to support them and help them identify their own strengths. They connect families to resources for reaching their employment and education goals, and building life-long skills such as parenting, financial literacy and more.



Wraparound Services

Saint Louise House provides mothers and children highly individualized support for meeting basic needs, accessing community resources, and achieving their goals. Services include life skills workshops, children's activities supporting social and emotional development, and direct support such as a food pantry, bus passes and flexible funds.

Blanca's Story

Blanca* was pregnant and had two school-aged children when she escaped from a violent relationship. They spent the next eight months in two different programs where her baby was born a month before an apartment became available for her at Saint Louise House. Her goals were to ensure her family's safety, get her high school diploma, and support her special needs son. She achieved all three at Saint Louise House.

Blanca's Empowerment Partner helped her connect her son to a psychiatrist, the appropriate medication, and consistent therapy through a partner agency. Blanca also focused on her financial goals, disputing items on her credit report, budgeting, and saving money.

When Covid-19 closed businesses, Blanca lost her job and her childcare and was left caring for three children at home alone. She navigated online learning with her children and completed the Goodwill Excel program herself, primarily using her phone. When Saint Louise House provided her family with a laptop, she became convinced the sky was the limit and enrolled in a college program with a Saint Louise House partner agency.

Blanca and her children graduated to stable housing from Saint Louise House this past year after three years in the program. She had more than doubled her income, completed her high school degree, and bought a car.

What is the biggest challenge you have overcome while at Saint Louise House and how have you overcome it?

"Being a single mother, getting my education finished, getting my own transportation, and getting a job. With 3 kids it was not easy. Overcoming it was getting up and making a baby step every day and having that support from Saint Louise House."

What was most helpful about the Saint Louise House program and how did it impact you?

"Meetings. Having to meet with [an Empowerment Partner] to be able to see what your goals are for the week, month, and then just go from there. It impacted me. If it weren't for the meetings, I don't think I would have gotten as far as I did."



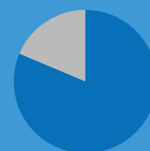
* name changed to protect her privacy

Saint Louise House Families



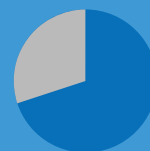
100%

are experiencing **homelessness** on entry



80%

have experienced **domestic violence**



70%

entered earning less than \$1,000 a month



36%

have experienced **homelessness** multiple times



13 Months

Average time spent on the waiting list before being accepted into the program

20 Years of Empowering Families

Progress

Resident Advisory Council

Formed in 2020 to increase resident voice in program design, the Resident Advisory Council consists of eight Saint Louise House program participants and one alumna. They meet monthly to develop professional skills and provide critical feedback so that we can continuously improve the quality of our program.

Digital Equity

The pandemic only increased the critical importance of technology for accessing education and employment opportunities. Thanks to our community of support, every family now receives a laptop when they move into Saint Louise House as well as support for developing the digital literacy skills they need to succeed in an increasingly digital world.

Teen Case Management

Staff have begun meeting one-on-one with teens through STEP Up, our new Skills Training and Empowerment Program. Teens access opportunities for professional development, set educational and employment goals, and receive support on improving study habits, managing time, and writing resumes.

"I really am really grateful and appreciative for everything and everyone who pulled together for me at Saint Louise House. Without them, my family and I would not be where we are today, and I am just so thankful."

20 Years of Progress

More Families

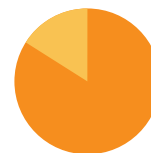
Saint Louise House opened its doors in 2001 to five families with 13 children. Today we can provide apartments and services to 46 families with over 100 children.

More Services

- Weekly Solutions-Focused Counseling
- Flexible Financial Support
- Financial Empowerment
- Life Skills Workshops
- Parent Coaching
- Social and Emotional Development Support for Children
- Post-Graduation Support
- and more!

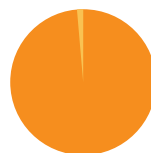


Impact on Families:



81%

of mothers continued to make progress toward self-sufficiency despite the pandemic



98%

of children passed to the next grade level in school

10 families

graduated to independent lives

11 families

moved out of homelessness into the stability of Saint Louise House

**46 mothers and
106 children served**

Impact on Families Over 20 Years:

546,00+ nights

in safe and stable housing for families who did not previously have it

20 Years of Community Working Together



Volunteers

At the height of the freeze, when the water had been turned off at both our properties and many roads were impassable, a staff member left a message on a supporter's phone. Moments later, a text:

We can help!

That is the essence of the Saint Louise House community of support for families today and from the beginning: individuals, families, and organizations who see a need and know that they can help fill it.

Over the years, throughout the pandemic, and during the freeze, we have been blown away time and again by the commitment and creativity of volunteers to continuing to support Saint Louise House families despite challenging circumstances. We wouldn't be who we are without you!

Thank you!



Volunteer Impact:

14 apartments

furnished and decorated to welcome families

97 cakes

provided to make every resident feel special on their birthday

207 meals

provided to support mothers' participation in empowerment workshops and community celebrations

26,400 lbs of food

delivered to Saint Louise House from Central Texas Foodbank

Volunteer Impact Over 20 Years:

205 apartments

furnished and decorated to welcome families

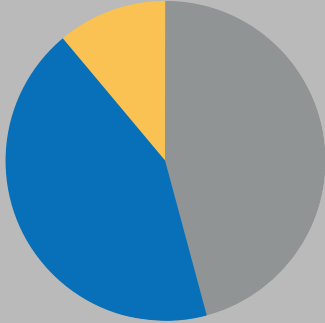
653 mothers and children

embraced and supported by volunteers committed to their success

Financials

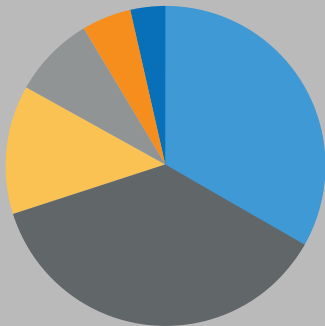
90% of our total budget went directly to programs in 2020, benefiting those we serve.

Annual Expenses



- 47% Program: Wraparound Services
- 42% Program: Housing Services
- 11% Management & Fundraising

Annual Revenue



- 36% Private Grants
- 35% Individual Gifts
- 12% Public/Government Grants
- 9% In-Kind Donations
- 5% Rental & Other Income
- 3% Special Events

All numbers are based on independently audited financial statements for fiscal year 2020. Operating expenses totaled \$2,010,297 and revenue totaled \$2,104,977. Financial statements audited by Reynold's & Franke, PC who expressed an unqualified opinion of fair representation.

Funding Partners

Corporate Partners

301 Congress
 3M Foundation
 Active Power
 AffiniPay LLC
 Albertson's/Safeway
 AmazonSmile Foundation
 Amplify Credit Union
 Apple
 Austin's Couch Potatoes / Furniture Mall
 Bananarchy
 BBVA
 Broadcom
 Cabo Bob's LLC
 Charles Schwab Foundation
 Citrix
 Covert Auto Group
 Dell
 Dell Children's Health Plan
 Dream Dinners
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 FT Cares Foundation
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 Kendra Scott
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 National Instruments
 Shell Oil Company Foundation
 Silicon Labs
 Snarf's Austin, UT LLC
 UFCU
 Whole Foods Market
 Wildflower Organics

Local Governments

Austin Public Health
 Travis County

Community Groups

Aging Hippies Investment Club
 Berkeley United Methodist Church
 Catholic Daughters of the Americas
 Central Texas Charitable Works
 Congregation of Holy Cross, Moreau Province
 CREW Austin
 Girl Scout Troop 42120
 High Road on Dawson

I Live Here, I Give Here
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 Knights of Columbus St. Catherine of Siena Council 8156
 Knights of Columbus St. Theresa Council 9796
 Ladies Ancient Order of Hibernians
 Ladies of Charity - Lake Travis
 Ladies of Charity of Austin
 Manchaca United Methodist Church
 Pacesetters
 Pan American Round Table of Austin
 Phi Chi Theta
 Providence Church
 Round Rock Area Aggie Moms' Club
 St. Austin Catholic School
 St. John Neumann Catholic Church
 Texas Spirits
 Travis County Medical Alliance
 University Catholic Center
 Westminster Presbyterian Church of Austin, TX

Foundations

A Glimmer of Hope Austin
 Andy Roddick Foundation
 Baxter Trust
 Charles H. Phipps Family Foundation
 Clark and Charlene Thompson Foundation
 Donald D. Hammill Foundation
 Give inLieu Foundation
 Haggerty Family Foundation
 JP's Peace, Love & Happiness Foundation
 Lola Wright Foundation
 Lowe Foundation
 MFI Foundation
 Moody Foundation
 Pacey Family Foundation
 Patrick and Beatrice Haggerty Foundation
 Paver Family Foundation
 Perkins-Prothro Foundation
 Religious Coalition to Assist the Homeless
 RWH Foundation
 Shamrock Foundation
 Shield-Ayres Foundation
 St. David's Foundation
 Still Water Foundation
 Tapestry Foundation
 Texas State Affordable Housing Corporation's Texas Foundations Fund
 Topfer Family Foundation
 United Way for Greater Austin
 Why Knot Now Foundation
 Women's Fund of the Austin Community Foundation



Through generous annual financial commitments of \$1,000 or more, Legacy Circle donors give Saint Louise House the financial stability needed to provide opportunity to mothers who are ready to build new legacies for themselves and their children.

Legacy Circle Members

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Julianne and Adrian Acevedo
Micaela Aleman
Anonymous
Kristin Armstrong
Gustavo Artaza
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Don Atkins
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Aileen and Michael Aviles
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Julia Wilkinson
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Lee Woods
Paul and Julie Yioutas
Jeriad Zoghby
We are grateful!

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Dell Children's Medical Center

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Community Volunteer

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Vice President of Finance, QuickGifts

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Join Our Community of Support!

Saint Louise House is grateful to those who give of their time, talent, and treasure to support families. If you want to learn more about volunteer opportunities, in-kind and financial donations, or special events, go to www.saintlouiseshouse.org or contact volunteer@saintlouiseshouse.org.



Girl Scouts share cookies with the families of Saint Louise House.



Volunteers empowered children to choose gifts for their mothers at our Mother's Day store.



Supporters celebrated Saint Louise House mothers in May with small parties to share our story.



Throughout the pandemic, supporters held supply drives to keep our pantries full!

Saint Louise House
P.O. Box 150637
Austin, TX 78715
(512) 302-0027
www.saintlouiseshouse.org

Find us online:



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